



## **NEW POLICIES FOR COVID-19**

### **NEW HOURS: \*HOURS SUBJECT TO CHANGE\***

**Monday-Friday - 8 a.m. - 6p.m.**

Drop off: 8-10 a.m. | Pick up - Anytime before 6 p.m.

### **BOARDING:**

- You must pre-book your dog for boarding - nights/weekends.
- Email your booking to - [clubpoochestaff@gmail.com](mailto:clubpoochestaff@gmail.com) or  
Text booking:410-868-2275

### **DAYCARE RULES - BOOKING:**

- There is no more “open lobby”
- You must pre-book your dog for daycare.  
Email your booking - [clubpoochestaff@gmail.com](mailto:clubpoochestaff@gmail.com) or Text booking: 410-868-2275
- You may cancel your daycare booking up to 24 hours in advance
- \*\*If you are a no show - you will get charged for 1 day of daycare \*\*
- (\*\*We are maxing our daycare days out at 25 dogs total/day\*\*) -
- PLEASE book in advance \*\*You can reserve up to 1 week at a time of daycare.\*\*

### **DROP-OFF/PICKUP:**

#### **DROP OFF:**

- There is no more “open lobby”
- When arriving at Club Pooche for Drop-Off, we will ONLY be doing valet.
- Please do not get out of your car.
- Please wait until an staff member comes out and retrieves your dog.
- We will provide you with a slip leash to put on the dog. Remove all harnesses, collars, and personal leashes before.
- Once the slip leash is on we will take your dog inside the Club.
- \*\*ALL dog owners MUST be wearing gloves and a mask at drop-off.\*\*

#### **PICK-UP:**

- Please call when you arrive for pick-up.
- All dogs will be lightly sprayed with a pet-friendly disinfectant
- We will then come out to the car with your dog.
- You will then remove the slip-leash and give it back to us.
- \*\*ALL dog owners MUST be wearing gloves and a mask at pick-up.\*\*

### **PAYMENT:**

- There is no more “open lobby”

- You must pay from your car.
- If paying by CC we will run the card inside - process the payment and then give you your card and receipt back.